

Application for New Water Service Connection

How to Avail of the Services:

Step	Applicant/ Client	Service Provider	Duration	Person	Fees	Form
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1	Proceed/ Approach CSA/PACD and Fill up Applicants Information Form	* Verify applicants Information Form submitted. * Explain how to avail water service connection/ conduct interview. * Advice client to wait for the Inspection report. * Endorse to Technical Division for site inspection.	5-10 mins.	CSA- Noel Delmonte		Applicants Information Form
2		* Receives and review the inspected applicants information form. *Computes cost estimate and other charges, then give it back to client.	5 mins.	CSA- Noel Delmonte/ Gemma H. Calupit		
3	Attend Orientation Seminar	* Orient the applicants on the rules and regulations governing the Water Service Connection. (Every Friday)	2 hours	CSA- Noel Delmonte/ Venice Lao		
4	Fill out Application Form for Water Service Connection and Submit the Requirements.	* Check the application and the requirements. * Verify the application and the computation of payments.	3 mins.	CSA- Noel Delmonte		Service Application Form
		* Submit for Approval by the General Manager. * Advice the client to pay the computed charges.	2 mins.	GM Gilbas		
5	Payment of Registration Fee and Other charges	* Accept payment and Issue Official Receipt.	3 mins.	Cashier- Loren Gerona	Php3,600.00	Official Receipt
		*Endorse to Technical Division for installation.	1 min.	CSA - Noel Delmonte		
		*Installation of New Service Connection. * Receive/record the	4 hours	Samson Tañada Dindo Golpeo Jimmy Goyyal Antonio Javier		
		accomplish application for billing.	1 min.	CSA- Shiela Maire Luzuriaga		

Duration: 6 HOURS & 21 MINUTES

New Service Application is free and available at the BWD Office.

New Service Application must be properly filled up & signed before it will be approved by the General Manager.

Time will vary as to the distance of the location.